

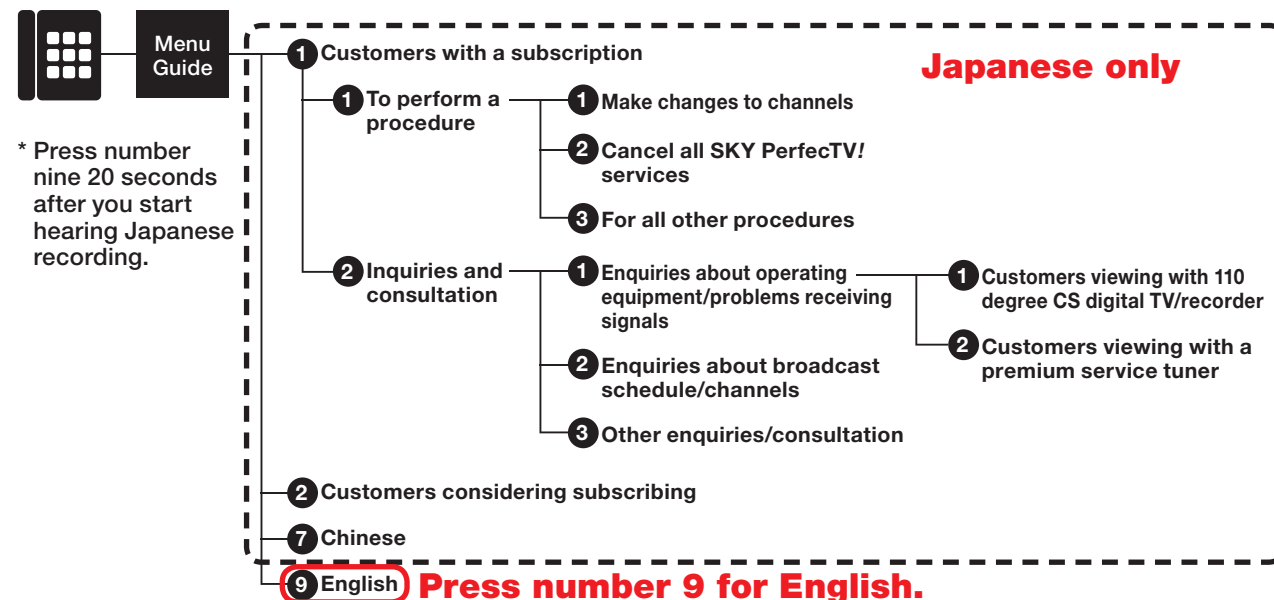
Support Booklet

If you have any questions about SKY PerfecTV!, feel free to contact us.

TEL SKY PerfecTV! Customer Center

 **0570-039-888 (#9)**
Open 10am to 8pm (365 days)

PHS & IP phone customers
03-4334-7777



★ The SKY PerfecTV! Customer Center phone lines are often busy between 10am & 11am and at the beginning and end of the month. You'll be connected faster if you avoid the hour.

SKY PerfecTV! Official Site

 **スカパー SUKAPA**

 検索

OR

<http://www.skyperfectv.co.jp/>

Before dialing, please review our privacy policy at <http://www.skyperfectv.co.jp/privacypolicy/>, and if you agree please call.
<Service Agreement>

The broadcast services of SKY PerfecTV! Premium Service are provided based on a Premium Service paid broadcast service agreement.

The service agreement can be seen on our official website, <http://www.skyperfectv.co.jp/top/legal/yakkan/>.

*To receive a written copy, please contact the SKY PerfecTV customer service center (general inquiries).

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Support (common)



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How may I
help you? /



2014
Reference
Guide

As a reminder please write down your information below.

	Number /		Number
<input type="text"/>	-	<input type="text"/>	-

* The 20-digit number on the back of the B-CAS card
* The 16-digit number on the back of the IC card

Subscriber's Name and Customer Number

Subscriber	<input type="text"/>	Customer ID number	<input type="text"/>
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* You can find your customer number on the confirmation note of your contract or in Satellite mail.

Please retain this guidebook for future reference.



To find programs or channels you would like, try our 2-week free trial!

Get started with free trial and see which channel you would like! When you find your favorite, please contact us. Application is quick and easy.

Step 1 Check whether your environment is compatible with SKY PerfectTV! services.

Use your remote control



- ① Press the CS button
- ② Press the Program Schedule button
- ③ Select CS 161

Check whether you can watch QVC channel (Ch.161)



If you can't view Ch.161



- ① Press the BS button
- ② Tune to Ch.258 (BS)

○ → If you can view Ch.258, it means you can watch all BS channels of SKY PerfectTV!.

✗ → ③ If you cannot view Ch.258, tune to BS1

○ Only some BS channels

✗ Need to install an antenna

If you change the antenna, you can enjoy all of Sky PerfectTV!.

If you can't view CS/BS

You can start with an installation cost of 0 yen!



Our campaign—We'll give you an antenna! And install it!

CS/BS compatible
Antenna +
standard
installation

Free!



To apply/
Sky PerfectTV! Antenna installation support center

0570-039-888

Open from 10am to 8pm (365 days)

Step 2 2-week free trial

Watch all you want free of charge for 2 weeks!

To enjoy the free trial or start subscribing, follow the steps for any of the application methods below.

By Phone

SKY PerfectTV! Customer Center
0570-039-888(#9)

*Please dial carefully to avoid a wrong number.
Before dialing, please review our privacy policy at <http://www.skyperfecttv.jp/privacypolicy>, and if you agree please call.

Customers with PHS or IP phones, please call
03-4334-7777

Open from 10am to 8pm (365 days)

SKY PerfectTV! official website

www.skyperfecttv.co.jp

SKY PerfectTV!
official mobile site

SKY PerfectTV!
Promo Ch



<About 2-week free trial>

* Please note that only one application for service is allowed per customer (per B-CAS card).

* Please note that we may call customers who applied for free trial to confirm whether our programs are received properly.

Decide your channels and follow the steps to subscribe.

After you finish your 2-week free trial, please contact us to subscribe by any methods above. After the procedure, set up your equipments and wait for reception to watch your subscribed channels.



Get started by registering for MySKY PerfecTV!

Access method

SKY PerfecTV!
Official Website

スカパー SUKAPA

検索

Click on
MySKY PerfecTV!

Registration method

Please have your customer no. (10-digit), B-CAS card no. (20-digit) or IC card no. (16-digit) and email address on hand.

Customer no. (10-digit)

Registration Complete Notice
Should arrive 3-4 days after
registration



Address panel of the bulletins
Arrives around the 20th every month



B-CAS card no. (20-digit)



Written on the reverse side



1 Click MySKY PerfecTV! on our website
(available only in Japanese).

2 Enter your customer number, B-CAS
card number and email address on
the user registration screen.

3 The password registration address
(URL) is sent to the email address
you entered.

4 Access the registration site and
register set the password (at least 8
alphanumeric characters)

Done!

After completing registration, go
to the MySKY PerfecTV! login
screen.



First of all, register to use the system.
Once registration is completed, logging
on is easy with your email address and
password.

MySKY PerfecTV! is a handy website for
our subscribers.
You can change your subscriptions 24-7.
You can access to variety of information
on the website.

Service Contents

Once you log in, information such as promotions and program information are displayed, based on your subscriptions.

MySKY PerfecTV! Top Page (Screens after login)



You can check and
change the content of
your subscription 24-7.

- Check/change viewing subscription content
- Check/change customer information
- Check charges
- Change payment method
- Apply to/change program guide subscription
- Check/change registration content
- Check usage history

Variable area

You can choose the
items to display/hide and
change the layout.

You can make your
own 1-month program
schedule.

Fixed area

Click Display
Settings

The display
settings for the
variable
area can be
changed.

Click "?"

To check
how to make
display
settings.

[If using a smart phone]



Click
MySKY PerfecTV!
on the
top page of
official website.



Click
"Login"



Enter the
information
required on
the login
screen.

MySKY Perfec TV!
Top Page

[If using a cell phone]

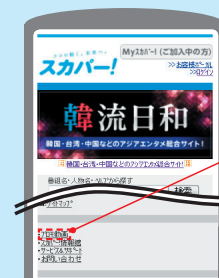
You can be access from your cell phone, too!

SKY PerfecTV!
Official Website

スカパー SUKAPA

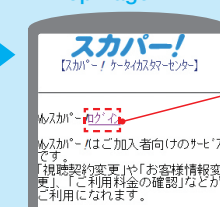
検索

Get access by either reading the QR code or sending a blank email to a@skyp.tv.
* You need to register for cell phone Customer Center before you use it.

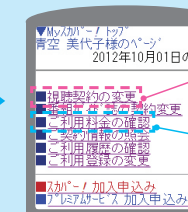


Click the
change
Subscription
in from our
official cell
phone site!

Cell Phone Customer
Top Page



Click "Login"
from the
Cell Phone
Customer top
page!
Enter your
password to
log in!



You can change
your viewing
subscription.

You can check your
usage details from your
cell phone (updated
monthly on the 11th).

How to change Subscribed Channels

★Subscription is on a monthly basis.
(For example, if you add a new channel in February, you may cancel the channel in March.)

You are free to change the channels you are subscribing to.
It's quick and easy! Add new channels by phone and from our website.

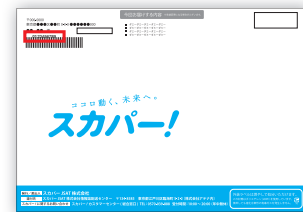
1 Have your information ready for the procedure

Product Codes of Channels or packages you are going to add

You will find 3-digit codes for each channel on SKY PerfecTV! monthly magazine and our website. The codes are listed next to channel numbers.

Customer ID number

You will find 10-digit ID below your address on the mail from SKY PerfecTV!



B-CAS Card Number

A 20-digit number on the back of your B-CAS card.

On the front of this booklet, a space for B-CAS card number is provided. It may become useful later on to fill it in.

2 Change channels from MYSKY PerfecTV!

On the Web

SKY PerfecTV! Official Website

Myスカパー! SUKAPA 検索

You can use it any time you like, 24-hours/day.

Log in to MySKY PerfecTV!
See the page 3, 4 for how to login.

■ MySKY PerfecTV! top page <https://my.skyperfectv.co.jp>

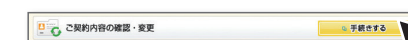


Click on "Make Changes Here" to check, add, change or cancel your channels.

ご契約内容の確認・追加・変更・解約など お手続きはこちら



Click on "Check/Change Subscription" and then "Proceed".



Click on "Change Viewing Subscription."



You can make changes as you go over the list of the channels currently subscribed to.

3 After adding channels, your TV has to receive the signals

How to receive newly added channels

When the Signal will be Sent?

If you add a new channel between 1am and 8:30pm, it takes about 2 hours to receive the channel. If it was between 8:30pm and 1am, a signal will start to be sent after 3am.

Note: During particularly busy periods, it may take longer to complete orders.

Basic Service [Common Example]

1 Press the BS or CS button on your remote control.



2 Tune in to the newly added channel and stay tuned until you get a picture on the TV. (It takes about an hour.)

* For information on how to use a remote control, please refer to the users manual of your TV or recorder.
Pressing the program guide button displays program schedules on a screen. Select the channel with arrow keys and press Enter key to tune in.
* Switching between CS1 and CS2 network may be needed with some models before selecting a channel.



Every time a channel is added, you need to wait on the channel before you start watching it, when you order a package, you only need to wait for one channel to activate the whole thing.
Leave your TV or recorder on until your TV shows the channel.

3 Start watching

To customers who ordered Star channel

Since star channel has a different signal than all the others, it needs to be received separately.



Press BS button

Tune in to Ch. 200 by pressing 10 (Number 10 button is a shortcut for Star channel.), and wait until you get a picture on the TV.

A satellite mail will be sent to your TV (to your tuner box for Premium service) as a confirmation of the changes.

By phone

SKY PerfecTV! Customer Center

0570-039-888 (#9)
Open 10am to 8pm (365 days)

Auto Voice System, Free Call (Only Japanese)

0120-409-340
9am to midnight, 365 days

You may also call from a cell phone or PHS. Some IP phones may not be used. Please dial carefully to avoid a wrong number.

SKY PerfecTV! Royalty Program

SKY PerfecTV! is providing its SKY PerfecTV! Royalty Program as our appreciation to our customers for your patronage. We provide bonus programs depending on the length and value of your subscription.

First-year Bonus

To enhance the pleasure of your life with multi-channel environment even more!

With 6-month and 12-month subscription, you will get free viewing on many CHs.

We will send detailed information to customers who meet the conditions of each bonus in a letter along with the bulletin or a separate information sheet. We will also provide information on the special subscriber page MySKY PerfecTV! (PC version).

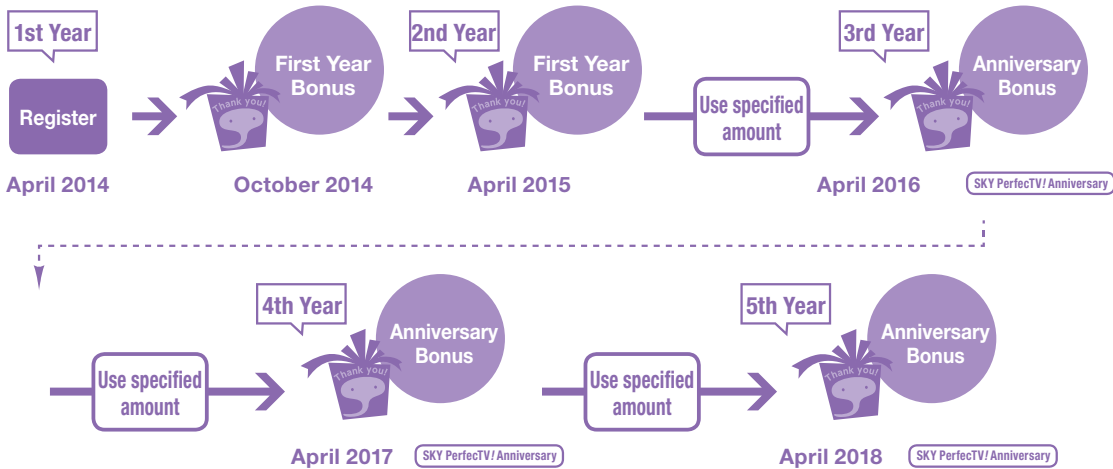
- Content of the bonuses may vary depending on customer's subscriptions.
- Please note that the following customers are not eligible for our First Year Bonus or Anniversary Bonus programs.
 - Customers who pay their monthly charges late
 - Corporate subscribers
 - Subscribers to our Premium Service Hikari
- To customers who subscribe to our service with two or more TVs / recorders
- If a customer subscribes to our service with two or more TVs / recorders, the longer-held subscription is eligible for bonuses.

Anniversary Bonus

Enjoy the fun of finding channels!

With two-year subscription, you will get one month free trial on the channel of your choice.

Ex.) Customer who Starts Subscribing in October 2013



The SKY PerfecTV! Royalty Program will reflect customer's opinions to provide even better services.

Our Attractive Discounts

Multi-subscription Discount

The advantages of multi-subscription.

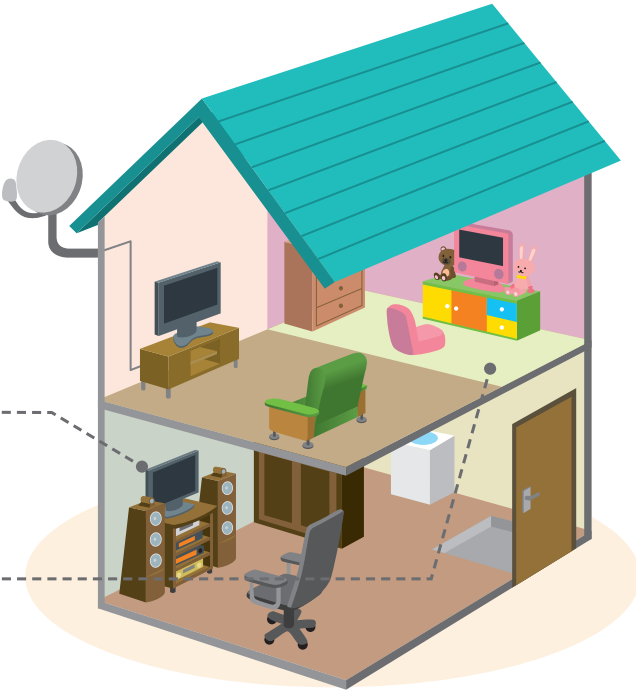
For example...

You want to watch live coverage of a football match and record your favorite show at the same hour

Register both your TV and recorder. You can record programs while you are watching another channel.

Your kids want to watch cartoons while you are watching news.

Register two TVs / recorders. You can watch different channels on each TV.



Registration fee • Basic Fee

From the 2nd subscription, registration fee and basic fee will not be charged regardless of the number of subscriptions and types of service.

Registration fee ¥3,024 + Basic Fee ¥421 → Free

Channel Fee

The 2nd and 3rd subscription of the same service and channels

Half-price

For example	Subscription	Registration fee	Basic fee/mo.	Channel fee/mo.	Total/mo.
1st TV Living room	SKY PerfecTV!	(One-time charge) ¥3,024	¥421	SKY PerfecTV! Basic Pack ¥3,672	¥7,117
2nd TV Family room	SKY PerfecTV!	¥3,024 Free → ¥0	¥421 Free → ¥0	¥3,672 SKY PerfecTV! Basic Pack ¥1,836	¥7,117 ¥1,836

(Including tax)

[Conditions for Discount] ① Limited to subscriptions in the same household. *Name, address and phone number of the subscriber must be the same.
② For discount of basic fee and channel fee, the same bank account or credit card has to be registered. *Discounts will be applied automatically if subscriptions meet the conditions.
[About Channel Fee Discount]
* Discount is only available for multiple subscriptions of the same service.
* Subscribed selections must be exactly the same. Discount cannot be applied when the combination ways are different even if programs or names of channels were the same.
* Selections must be the same to apply discount to Premium 15.
* Discount is not available for several channels (contact customer center for more info.)
* Discount is not available for PPV/PPD-PPS, program guide magazines, ClubIT membership fee, tuner rental fee, installation fee, or any other handling fees.
* After discount is applied, our customer center may confirm whether you have all subscriptions in one house.
■ To customers using Opticast Infrastructure Service (Flet's TV)
If you use Opticast Infrastructure Service (Flet's TV), registration fee will be waived from the 1st subscription.
* Basic fee will be charged.
* Opticast Infrastructure Service is a broadcasting service by SKY Perfect JSAT Corporation. This service enables your TV to receive terrestrial digital broadcasting, BS digital broadcasts, FM broadcast, SKY PerfecTV!, and SKY PerfecTV! Premium Hikari when you sign up for Flet's Hikari, a telecommunication service by NTT East and NTT West, and Flet's TV, a TV transmission service.

Re-subscription Discount

No registration fee for when you re-subscribe to SKY PerfecTV! within a year from the date of cancellation.

* Re-subscription discount also applies to registration fees for Premium Service Hikari and Opticast Infrastructure Service if name, address and phone number of the subscriber are the same as registered information.
* Premium service Hikari includes Opticast Infrastructure Service, Hikari perfecTV! and Premium service Hikari home type.

Conditions for Discount

Name, address and phone number of the subscriber must be the same.
*Discounts will be applied automatically if subscriptions meet the conditions for discount.

Procedure to re-subscribe

Call customer service at 0570-039-888 (#9 for English)
Online application is also available for Basic Service and Premium Service
For Premium Service Hikari, please call the customer service.

Troubleshooting

Q: Why the screen says I'm not subscribing to the channel even though I already added it to my subscription?



A1: Your payment might not have been confirmed yet. Please contact our Customer service.

A2: It might be just taking a long time to receive a signal. Stay tuned to the channel until you get a picture on the TV. If you still have trouble after an hour or two, contact customer service.

! Whenever you make changes to your subscribed channels, you have to go through the following steps.

How does the SKY PerfectTV! work?

After your request for a new channel, a signal to activate the channel will be sent to your TV. To prepare your TV for the signal, please tune in to the channel that you just requested. Be sure not to change the channel until you get a picture on the TV. (It might take about an hour.)



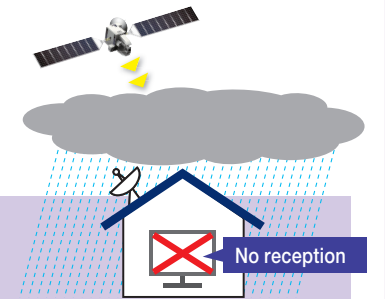
Comon Error Codes



The problem may be due to rain or heavy snow. Wait until the weather gets better.

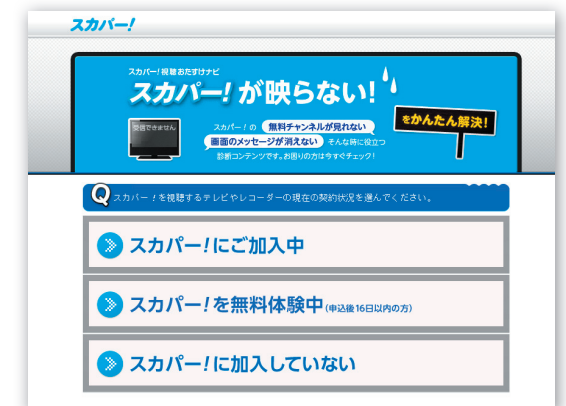
* Reception may be affected by something other than weather around your house.

The connectors at antenna terminals may be loose (poor contact). Retighten the connections.



If none of the above applies, check the following:
SKY PerfectTV! Technical FAQ

www.skyperfecttv.co.jp/faq/helpnavi/
(Japanese Only)



If you have problems with viewing, please contact Customer Center.

Or when there is a connection problem after moving.

0570-039-888(#9)

Estimate of Charges		The total fee = travel expenses + basic work fee + optional work fee.	
Fee for dispatching a technician / inspection	¥2,160	Fee will be charged each time a technician is dispatched. The fee applies even if the technician only inspects your equipment or makes an estimate.	
Antenna adjustment	¥3,240	Adjustment of antenna direction if you installed it yourself. Maintenance of the reception environment.	
Replacing a device (Tuner or antenna)	¥3,780	Fee for replacing a tuner. Standard antenna installation work (veranda railing/1st floor wall mounting). Please note that if cable wiring becomes necessary, it incurs a separate optional work charge. Coaxial cable installation fee (for each additional line) ¥2,100 (tax incl.)	
Replacing a set of equipment (Tuner and antenna as a set)	¥7,560	Fee for replacing a tuner and standard antenna installation work (veranda railing/1st floor wall mounting).	
Equipment removal (Tuner and antenna as a set)	¥3,780	Fee for removing installed equipment. The price is the same for when you remove either tuner / antenna and both tuner and antenna. Does not include cost for disposing of removed equipment.	

* All charges include tax.
* Please see our official website for information on optional work and conditions of use.
* Depending on circumstances, there might be additional fee.

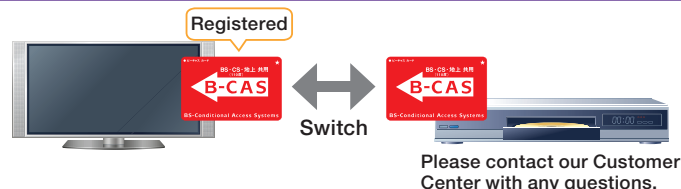
FAQ

Q How do I record programs!

A Almost all programs can be recorded. If the recorder is compatible with a 110 degree CS tuner and you subscribe a B-CAS card of the recorder, it makes timer recordings easy.

For customers who subscribe with their TV's B-CAS card and find the recording method hard to understand.

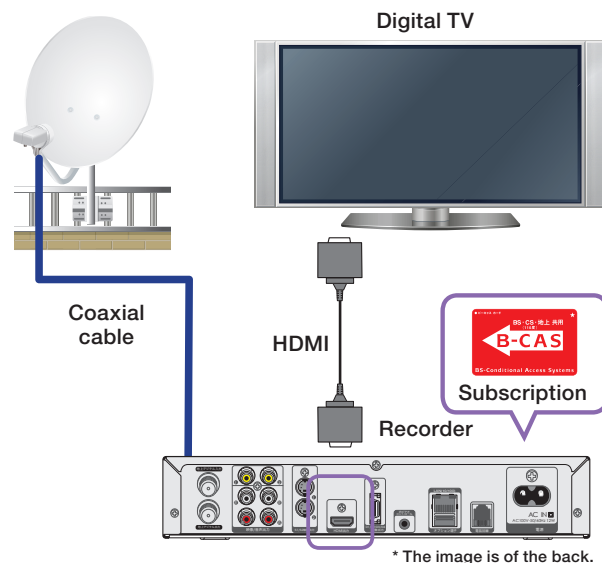
If you switch the B-CAS card registered to your TV with your recorder's one, it enables you to record programs from your recorder.



If you would like to record a lot of programs.
If you wish to record High Definition programs.
If you record/watch 2 programs at the same time.

Recorder and B-CAS card Subscription

Recommended!



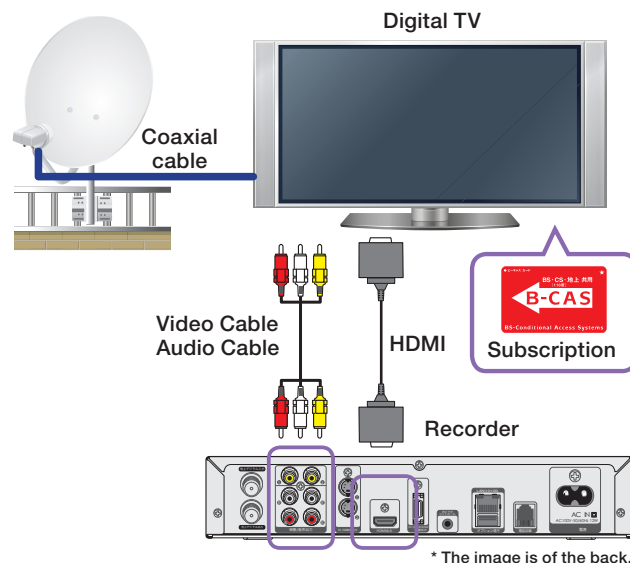
How to Record

① Set the recorder schedule

Just schedule recordings on your recorder

If you want to watch SKY PerfectTV! with just a click of your TV's remote.

TV and B-CAS card Subscription



How to Record

① Set the TV schedule
② Set the recorder schedule

Recordings of programs go through your TV, so you have to make recording settings on both the TV and recorder. Also, recordings are made in standard definition, even if the source is High Definition.

With SKY PerfectTV!, some programs are copy controlled.

Analog recording (video recorder):

▶ Almost all programs can be recorded.

Digital recording:

(HDD/DVD recorder, Blu-ray disc recorder, etc.)

▶ Almost all programs can be recorded. (Exceptions: Copy-once*)

* Programs that have been recorded once to a hard disc cannot be copied to a DVD, etc. They can be moved once.

Q What is a "B-CAS card"?

A A B-CAS card is a card that comes with a 110° CS compatible digital TV or recorder and is necessary for pay channels. The B-CAS card number is a 20-digit number printed on the back of the card. The B-CAS card number is also printed on your invoice, or you can also find it on CS 100.



For more details about B-CAS cards...

Visit the BS Conditional Access Systems website.

See www.b-cas.co.jp

The site has information on the B-CAS card licensing agreement and FAQs.

To reissue a lost or stolen card

➡ Contact the B-CAS customer center at 0570-000-250.

Q Can I change channels?

A You can add channels anytime you like. However, you cannot make additional changes to channels that you added or changed in the same month. Arrangement will be available on the following month.

How to change Subscribed Channels >>> To pp. 7 & 8

Q What is "satellite mail"? (written in Japanese)

A It is a function for delivering notices from SKY PerfectTV! to individual customers. We will send messages by the satellite mail, such as notice that the order is complete when you've requested a change in your subscription.

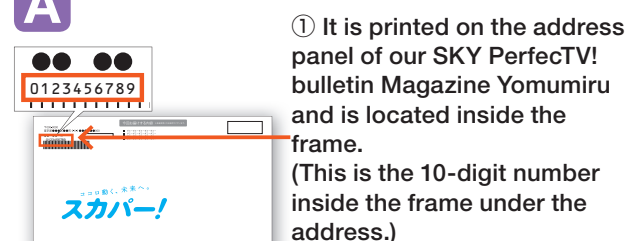
Q Cannot view channels clearly; is it out of order?

A Picture quality may be affected by other satellites due to weather, such as typhoons or snow, or your antenna is not positioned correctly. Wait until the weather gets better.

>>> For details, see p.12.

Q What is my customer number? Where can I find it?

A Checking your customer number



① It is printed on the address panel of our SKY PerfectTV! bulletin Magazine Yomumiru and is located inside the frame. (This is the 10-digit number inside the frame under the address.)

② Order Complete Notice sent when your subscription has been processed.

お客様番号 0123456789

People registered with My SKY PerfectTV!



③ Login screen for checking usage details of My SKY PerfectTV!
→Click here for checking, adding, changing or canceling subscription details
→Steps for checking or changing subscription details
→Checking amount used
→Display details
→Bottom left of screen

Q Can I notice when there's a disaster even when I'm watching SKY PerfectTV!?

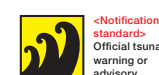
A The symbols below may be displayed within a program. Pay attention if these symbols appear on the screen.

Information on the symbols used in disaster broadcasting

The symbols below may be displayed within a program during a disaster. These symbols indicate disasters, such as an earthquake or tsunami advisory. Pay attention if these symbols appear on your screen.

For detailed information, see Ch.100 SKY PerfectTV! Promo.

Displayed symbols



Q When do charges start?

A The first billing will be started the month after you register. Please note that we do not pro-rate partial months. User services are monthly basis.

* If you pay by credit card, your payment will be withdrawn on the date specified by your credit card company.

Payment Cycle >>> To p.5

Q Can I try out the two-week trial more than once?

A The two-week trial is limited to one application per B-CAS card.

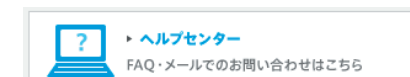
Please note that on the first Sunday of every month, you can enjoy our Free Day, when a lot of channels outside your subscription are free. (Does not include some channels.)

* Check out our official SKY PerfectTV! site for information on the channels you can enjoy.

Q Can I ask a question via mail?

A Please use our Help Center from inside our official SKY PerfectTV! site.

You can make inquiries via mail to our Customer Center.



• Key word search
• You can search via purpose, service or ranking.

Click here

Other frequently asked questions <http://www.skyperfecttv.co.jp/basic/faq/>

SKY PerfecTV! Premium Service HAS BEEN LAUNCHED

Japan's largest pay TV service with a variety of high definition programs and channels.

What is SKY PerfecTV! Premium Service?

A service that allows you to enjoy 115 + high definition and 144 standard definition channels using a SKY PerfecTV! Premium Service tuner.

To enjoy SKY PerfecTV! Premium Service, SKY PerfecTV! Premium Service tuner is required.

If you use a Sky PerfecTV! Standard Definition (SD) designed tuner, you cannot view high definition channels.

What is HD?: HD stands for High Definition. You can enjoy even more beautiful images on larger screen than SD.

Details of the registration procedure

About antenna

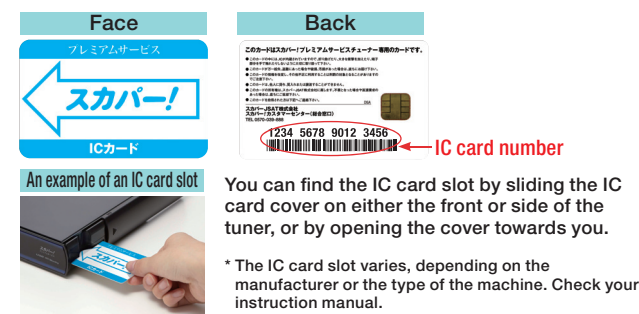
Some customers in apartment or housing complex, who watch SKY PerfecTV! using a master antenna TV system, may be unable to view some channels. For details, refer to <http://www.skyperfectv.co.jp/premium/mansion/>.

About the SKY PerfecTV! IC card

- **What is an IC card?**
This is a card retaining the registration data for each customer. A SKY PerfecTV! Premium Service tuner will not work with any IC card other than the one packaged with the tuner.
- **The right of ownership of the IC card**
SKY PerfecTV! JSAT Corporation has the right of ownership of the IC card. The card contains the viewing history of each customer. **Do not transfer it to third parties without permission.**
- **Loss and theft of and damage to IC cards**
If you discover that your card is missing, stolen or damaged, contact the SKY PerfecTV! Customer Center immediately.
Your IC card will be reissued for a handling fee of ¥4,200 including tax and transfer cost, in case of loss, theft or damage to the card is due to the fault of the owner. Please return all unusable IC cards to SKY PerfecTV!

Privacy policy of SKY PerfecTV!

To find out our security policy in detail:
<http://www.skyperfectv.co.jp/privacypolicy/>



You can find the IC card slot by sliding the IC card cover on either the front or side of the tuner, or by opening the cover towards you.

* The IC card slot varies, depending on the manufacturer or the type of the machine. Check your instruction manual.

Details of the procedure for viewing channels (for those watching SKY PerfecTV! for the first time)

Step 1 Select the channels you wish to view during the 2-week free trial period

- **Try various channels during the 2-week free trial period.**
* Some customers in collective residences who use a master antenna TV system (communal antenna) may be unable to view some channels.

Step 2 Select channels and "Packs & Sets"

- You may subscribe to any number of channels from one and more. Economical "Packs & Sets", which compile several combinations together in a package, are also available.

Step 3 Fill out the registration application form and mail it to us

- Please fill in the desired commodity codes* or "Packs & Sets" codes you selected and other necessary information on the application form, seal or sign the form and mail it to us.
- For payment, please choose either "credit card" or "bank account transfer".
- **Check!** Refer to the example provided to see how to complete the application form.
- Please complete the registration procedure before the 2-week free trial period ends, so that you can keep watching the channels you ordered.

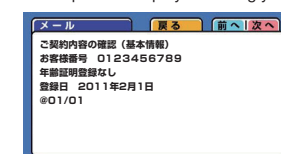
<Customers wishing to view adult-oriented programs>
Please enclose a photocopy of a document certifying that you are over 20 years of age with the application form completed with your registered name, address telephone number, your customer number and, IC card number, and send it to us. For details, refer to page 17.

* **About commodity codes:**
Channel codes are required, not only for registration application but also for any alternation to the contracted terms and conditions after the initial registration is completed. All channels offered have their own specific codes. Check "SKY PerfecTV!, List of Channels and Packs & Sets".

Step 4 Check the satellite mail (available only in Japanese) to complete the registration procedure

- Registration will be completed on the following day after we received your application form. If you make an application on our website, it will be completed on the day or the next day of your application. (If you do not fill in your information correctly, it may take longer.)
- We will inform you of the completion of your registration via "Satellite Mail". Be sure to check the content of your contract. If you do not receive a "Satellite Mail" notifying you of the completion within a week of applying, please contact our Customer Center.

<Example of a display informing you the completion of your registration>



What is Satellite Mail?
This is a function that allows SKY PerfecTV! to send a "Notice to Customers" to your receiver.
* The means of reading the mail varies, depending on the receiver in use. For details, refer to the instruction manual of your receiver.

Details of the viewing procedure (for existing SKY PerfecTV! subscribers)

Step 1 Migrating your contract information (Changing your IC card)

After you connect a SKY PerfecTV! Premium Service tuner, we request you to perform the procedure for migrating your contract information (changing your IC card) by calling the Customer Center at 0570-039-888 or using either of the following methods: (Available only in Japanese)

- "Toll free dial-up service for changing the SKY PerfecTV! Premium Service IC card"
Tel: ☎ 0120-030-085 (9:00-24:00, open every day/available only in Japanese)
- "SKY PerfecTV! Website for changing the SKY PerfecTV! Premium Service IC card"
<http://hd-card.skyperfectv.co.jp/>
(available only in Japanese)

* If you call our Customer Center, the migration procedure will be complete in a few hours. If you apply using the toll free dial-up service or our the SKY PerfecTV! on-line customer center by 7:30pm, it normally takes 1 to 2 hours to complete your order; if you apply later, your order will be filled by about 10:00 AM the following day. Subsequently, tune to a subscribed channel and leave your TV in standby (do not turn it off) around the time your order should be filled.

* Have your current IC card number, the IC card number of the SKY PerfecTV! Premium Service tuner, and your (10-digit) customer number on hand when performing the procedure.

* You will no longer be able to use your existing tuner after completing the migration procedure.

Caution

Important!

You must perform the channel application procedure **before** you can view the new high definition channels. Note that the currently contracted channels remain in effect unless you perform the cancel procedure.

About viewing fees

Notification of your billing amount

Satellite Mail is delivered to your digital tuner to notify you of the billing amount of the month around the 10th to 20th of every month.

- To receive Satellite Mail, you need to keep the power supply plugged in and the IC card inserted at all times.
- If you wish to receive the notification in a document format, please contact the SKY PerfecTV! Customer Center (0570-039-888 (#9) or 03-4334-7777).

Receiving and Viewing Mails

- ① Every month, the satellite mails will be sent starting from the 10th of the month throughout the 20th.
A small light on the tuner machines will indicate when a new mail has been received. Please confirm the contents of the mail when received.
* The satellite mails may be deleted by the tuner machines if too many mails are stored, or if the IC card is removed from the tuner machine.
- ② To view satellite mails, please access the menu option through the tuner machines.
- ③ Through the satellite mails, we will notify our customers of the final amount due for the month.
* The mails would only be available in Japanese.
* The monthly Japanese pamphlet will continue to be sent with updates on content and services.

Step 2

If you have already changed your IC card, read from here. ▼

1 Subscribe to high definition channels or "Packs & Sets"

When you have selected high definition channels or "Packs & Sets" you can make an application by using any of the following methods:

* You can also cancel the currently contracted channels or "Packs & Sets" here.

Online Customer Service Center:

SKY PerfecTV! website
Accessing the "Online Customer Service Center" from <http://www.skyperfectv.co.jp/sptv>

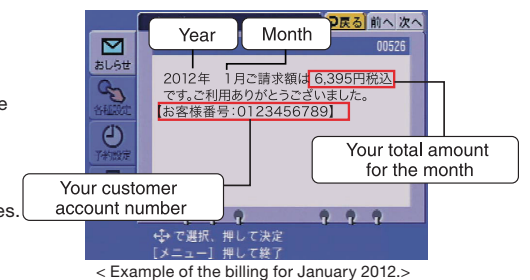
Toll free dial-up service to change the contracted viewing terms and conditions:

☎ 0120-409-340 (9:00-24:00, open every day/available only in Japanese)

2 Start viewing programs

In addition to the channels you currently subscribe to, you can view high definition channels, except PPV, adult-oriented and other channels, for 2-week free of charge.

We hope that you will consider new subscription to the high definition channels or "Packs & Sets".



< Example of the billing for January 2012.>

How to change Subscribed Channels

★Cancellation is acceptable from one month after you start subscribing.
(*You can change channels the month after you subscribed.)

You can add or change channels you are subscribing.

Use the method that is most convenient for you. (Please feel free to contact us.)

1 Have your information ready for the procedure

Product Codes of Channels or packages you are going to add

You will find 3-digit codes for each channel on SKY PerfectTV! monthly magazine and our website. The codes are listed next to channel numbers.

Customer ID number

You will find 10-digit ID below your address on the mail from SKY PerfectTV!



IC Card Number

A 20-digit number on the back of your IC card.

On the front of this booklet, a space for IC card number is provided. It may become useful later on to fill it in.

2 Change channels from MYSKY PerfectTV!

On the Web

SKY PerfectTV! Official Website Myスカパー! SUKAPA 検索
You can use it any time you like, 24-hours/day.

Log in to MySKY PerfectTV!
To log in, see p.3, 4

■ MySKY PerfectTV! top page <https://my.skyperfecttv.co.jp>
(Screens after login)



Click on "Make Changes Here" to check, add, change or cancel your channels.

ご契約内容の確認・追加・変更・解約など お手続きはこちら

3 After making changes, your tuner has to receive the radio signal.

Steps Required to View

In order to view the channels in your subscription, some steps are required to receive the radio signal using the B-CAS card you applied with.

* You can do the steps for receiving SKY PerfectTV! anytime after the Time until Signal is Sent.

Time until Signal is Sent

If you applied between 1am and 8:30pm, it takes about 2 hours from the time you apply; if you applied between 8:30pm and 1am, we will start sending a signal you can receive sometime after 3am.

Note: During particularly busy periods, it may take longer to complete orders.

1 After completing the steps, turn the tuner on with the IC card loaded in it and wait about 1 hour.



* The image is a product illustration.

Whenever you make changes to your subscribed channels, you have to go through the steps required to view

2 Start viewing

Check your satellite mail for information on subscription changes.

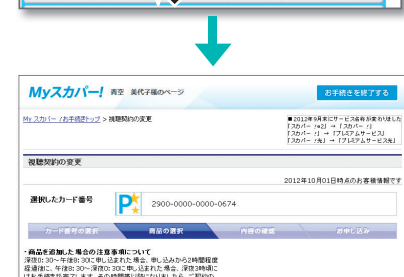
Once changes to your subscription are complete in the customer center, a satellite mail will be delivered to your receiver. Be sure to check that the information is correct.



Click on "Check/Change Subscription" and then "Proceed".



Click "Change Viewing Subscription."



You can make changes as you go over the list of the channels currently subscribed to.

By phone

SKY PerfectTV! Customer Center

0570-039-888 (#9)
Open 10am to 8pm (365 days)

Auto Voice System
(available only in Japanese)

SKY PerfectTV! Premium Service

0120-409-340
9am to midnight, 365 days

You may also call from a cell phone or PHS. Some IP phones may not be used.
Please dial carefully to avoid a wrong number.

SKY PerfectTV! Premium Service Hikari

SKY PerfectTV! Customer Center (Premium Service Hikari)

0570-077-153

Please dial carefully to avoid a wrong number.

Customers using PHS or IP phone, please call 03-4334-7800

How to fill out your application form

Please put information of your credit card or bank account

Put an IC card number sticker (If there is no sticker, please write the IC card number below)

Your IC card number

name

address

Phone number

Guardian's information (If you are over 20, please leave it blank)

1: Circle the package of your choice if you choose one from below;
(①Premium Pack
②Premium 15)

2: Put codes of channels or packages if you choose ones other than Premium pack and Premium 15

3: Circle the Japanese program guide magazine of your choice

Circle here and enclose a photocopy of your ID if you are subscribing to mature contents

スカパー!プレミアムサービス 加入申込書(個人用)

スカパーJSAT株式会社 御中
私はスカパー!プレミアムサービスを本書記載事項に全て同意し、「衛星一般放送に係る有料一般放送契約約款」に基づき下記の通り申し込みます。

ご記入年月日 2 0 年 月 日

ICカードについているバーコードシールを枠内に貼り、下記にICカード番号をご記入ください。(シールが無い場合は記入のみ可)

ICカード番号

性別 ① 男 ② 女

生年月日 1 9 7 4 年 0 1 月 2 3 日

サイン

〒 1 2 3 4 5 6 7 フリガナ トウキョウト シブヤク シブヤ

お名前 姓 アオゾラ ミヨコ 名 青空 見良子

ご住所 東京都 渋谷区 渋谷1丁目1-1 デジタルビル101

お電話 0 1 2 3 4 5 6 7 8 9 日中の連絡先 0 9 8 7 6 5 4 3 2 1

保護者氏名 姓 名

保護者続柄 ① 親 ② 親族 ③ 配偶者

商品申し込み欄

1 下記商品のお申し込みをご希望の方は、いずれかを選び点線に沿って○をつけてください。

☐ プレミアムパック

☐ プレミアム15
※「プレミアムパック」の中から好きな15チャンネルを選び、チャンネル番号をご記入ください。

2 上記以外のパック・セット、1チャンネルごと(成人向けチャンネル含む)
※3桁の商品コードをご記入ください。PPV・無料チャンネルについてはご記入不要です。

3 番組ガイド誌定期購読(有料)1部/月 *点線に沿って○をつけてください。

☐ スカパー!TVガイドプレミアム [東京ニュース通信社] 総合番組ガイド・チャンネル番号順編集

☐ 月刊スカパー! [びあ]スカパー!/プレミアムサービス対応 総合番組ガイド・ジャンル別編集

☐ Jリーグサッカーキング [フロムワン] サッカー番組ガイド

☐ アダルトチャンネル・番組の視聴を希望 *点線に沿って○をつけてください。

20歳以上を証明する書類の送付が必要です。運転免許証、パスポート、保険証などをA4サイズにコピーし、加入申込書に同封してください。

チャンネル等のお申し込みの有無にかかわらず、PPVをすぐに視聴できるための設定をさせていただきます。
当該パック・セットの対象チャンネル(衛星デジタル有料放送サービス)は、変更(追加、削除が含まれる)される場合があること、および対象チャンネルが追加された場合、チャンネル追加時に当該追加チャンネルを放送する放送事業者との間に、有料放送契約約款に基づく有料放送契約が成立することをあらかじめ承諾いたします。

弊社使用欄 販売店 代理店コード 代理店使用欄 弊社使用欄

電話番号()

クレジットカード
私は、左記料金等の決済を、当申込書の4ページに記載した「クレジットカード支払いに関する特約」に基づき当申込書で指定したクレジットカードにより行うことを依頼します。

クレジットカード番号 0 0 3 0 0 4

ご署名 有効期限 年 月 末まで

金融機関口座振替
銀行・ゆうちょ銀行 信用金庫・農協・労働金庫 信用組合・漁協

預金口座振替依頼書 自動払込利用申込書(収・加)

私は、スカパーJSAT株式会社(もしくは左記の会社が指定する会社)から請求された料金等を、次のとおり口座振替により支払うこととしたいので、預金口座振替規定を確約のうえ、依頼します(ゆうちょ銀行からの自動払込を除く)。

料金等の種類 スカパー!プレミアムサービスの料金等

収納代行会社 スカパーJSAT株式会社の指定する会社 株式会社セディナ(旧クオーク) (8250-0001)

プリガナ アオゾラ ミヨコ 金融機関届出印

青空 見良子

※法人名義の方は法人名・役職・代表者氏名を必ずお書きください。
ゆうちょ銀行ご利用の場合は法人名のみご記入ください。

ゆうちょ銀行以外の金融機関

銀行コード (弊社使用欄) 支店コード (弊社使用欄)

種目 ① 普通 ② 当座 口座番号 1 2 3 4 5 6 7

種目コード 1 6 6 3 0 契約種別コード

通帳記号 1 0 の 通帳番号 右ツメでご記入ください

払込先口座番号 01770-2-13101 払込先加入者名 株式会社セディナ

振替日・払込日 26日(金融機関休業日の場合は翌営業日)

預金口座振替規定(ゆうちょ銀行を除く)

1. 銀行(ゆうちょ銀行)に請求書が送付されたときは、私に通知することなく、請求書に金額を預金口座から引き落とすうえ支払ってください。この場合金額不足または当振替規定にかなわらず、請求書通付、同封請求書の提出または小切手の提出はしません。

2. 振替日において請求書に金額が預金口座から払い戻すことのできる金額(当振替規定で利用できる範囲内の金額を含む)を越えるときは、私に通知することなく、請求書を返却して差し支えありません。

3. 振替のつど銀行から私あてに振替の発行や振替済の通知をする必要はありません。

4. この振替を締結するときは、私から銀行に電話により届出ます。なお、この届出がないまま長期にわたる請求書から請求がない等相当の事由があるときは、とくに申し出をしなくても、銀行はこの契約が終了したものと見て取替えて差し支えありません。

5. この預金口座振替について仮に届出が生じても、銀行が自動的に振替を継続し、銀行には迷惑をかけません。

6. 上記契約番号につき、番号の追加利用、または変更があった場合、本書は有効として扱われても差しつかえありません。

金融機関使用欄

(不備返却事由)
1. 預金取引なし
2. 記載事項等相違(店名、預金種目、口座番号、通帳記号、通帳番号、口座名義)
3. 印鑑相違
4. その他

(備考)

検印 印鑑照合 受付印

●不備の場合の返送先
〒541-8572 大阪市中央区今橋4-4-7
株式会社セディナ 大阪事務センター

※ゆうちょ銀行をご指定の場合は自動払込み規定が適用されます。

スカパーJSAT使用欄

(For Premium 15)
Put 15 channel numbers out of the channels of Premium pack

Our Attractive Discounts

Multi-subscription Discount

The advantages of multi-subscription.

For example...

You want to watch live coverage of a football match and record your favorite show at the same hour

Register both your TV and recorder. You can record programs while you are watching another channel.

Your kids want to watch cartoons while you are watching news.

Register two TVs / recorders. You can watch different channels on each TV.

Registration fee • Basic Fee

From the 2nd subscription, registration fee and basic fee will not be charged regardless of the number of subscriptions and types of service.

Registration fee ¥3,024
+ Basic Fee ¥421
→ **Free**

Channel Fee

The 2nd and 3rd subscription of the same service and channels

Half-price

For example	Subscription	Registration fee	Basic fee/mo.	Channel fee/mo.	Total/mo.
1st TV Living room	Premium Service	(One-time charge) ¥3,024	¥421	Premium Pack ¥4,093	¥7,538
2nd TV Family room	Premium Service	Free ¥0	Free ¥0	SKY PerfectTV! Basic Pack ¥2,046	¥2,046

(Including tax)

[Conditions for Discount] ① Limited to subscriptions in the same household. *Name, address and phone number of the subscriber must be the same.

② For discount of basic fee and channel fee, the same bank account or credit card has to be registered. *Discounts will be applied automatically if subscriptions meet the conditions.

[About Channel Fee Discount]

* Discount is only available for multiple subscriptions of the same service.

* Subscribed selections must be exactly the same. Discount cannot be applied when the combination ways are different even if programs or names of channels were the same.

* Selections must be the same to apply discount to Premium 15.

* Discount is not available for several channels (contact customer center for more info.)

* Discount is not available for PPV/PPD-PPS, program guide magazines, ClubIT membership fee, tuner rental fee, installation fee, or any other handling fees.

* After discount is applied, our customer center may confirm whether you have all subscriptions in one house.

■ To customers using Opticast Infrastructure Service (Flet's TV)

If you use Opticast Infrastructure Service (Flet's TV), registration fee will be waived from the 1st subscription.

* Basic fee will be charged.

* Opticast Infrastructure Service is a broadcasting service by SKY Perfect JSAT Corporation. This service enables your TV to receive terrestrial digital broadcasting, BS digital broadcasts, FM broadcast, SKY PerfectTV!, and SKY PerfectTV! Premium Hikari when you sign up for Flet's Hikari, a telecommunication service by NTT East and NTT West, and Flet's TV, a TV transmission service.

Re-subscription Discount

No registration fee for when you re-subscribe to SKY PerfectTV! within a year from the date of cancellation.

* Re-subscription discount also applies to registration fees for Premium Service Hikari and Opticast Infrastructure Service if name, address and phone number of the subscriber are the same as registered information.

* Premium service Hikari includes Opticast Infrastructure Service, Hikari perfectTV! and Premium service Hikari home type.

Conditions for Discount

Name, address and phone number of the subscriber must be the same.

*Discounts will be applied automatically if subscriptions meet the conditions for discount.

Procedure to re-subscribe

Call customer service at 0570-039-888 (#9 for English)

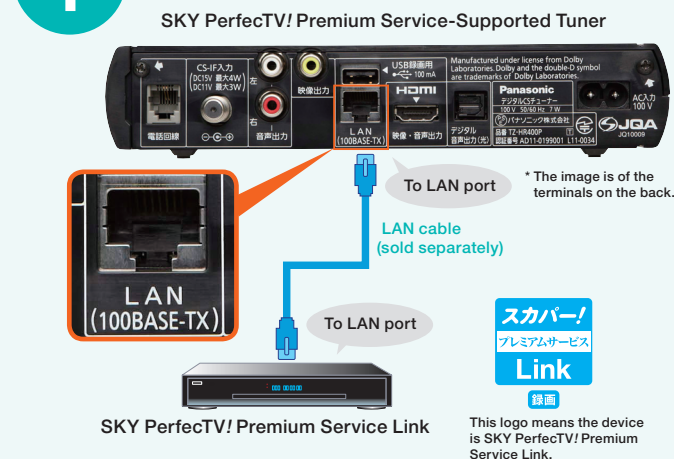
Online application is also available for Basic Service and Premium Service For Premium Service Hikari, please call the customer service.

How to record Programs

Customers with a SKY PerfectTV! Premium Service Link compatible device

This recording method allows you to make digital recordings of SKY PerfectTV! programs with a SKY PerfectTV! Premium Service Link compatible recorder.

Point 1 It is easy to connect with a LAN cable.



*1: When using a 1TB HDD, the number of hours that can be recorded when using SKY PerfectTV! Premium Service Link is a rough estimate when recording only SKY PerfectTV! High Vision channels. The length of recording time is not guaranteed. Calculations are based on a movie being 2 hours, a drama 1 hour and a cartoon program being 30 minutes. The number of hours that can be recorded depends on the programs. (Roughly 130 to 300 hours)

Point 2 Search programs with the Electronic Program Guide (EPG) and record right away!



Point 3 Large recording capacity.*



A SKY PerfectTV! Premium Service Hikari supported DVR has Arrived!

[Main Functions]

■ Equipped with Hard Disk

The hard disc capacity is 320GB. Its recording capacity is approximately 73 hours at High definition quality or 125 hours at standard definition.

■ Equipped with double tuner

Just one coaxial cable connection will be needed for double tuner function.

When programs you want to see are overlapped, you can record both of them at the same time.

And you can play one of them while recording.

■ SKY PerfectTV! Premium Service Link-compatible

Even when the hard disc space on the DVR itself is running out, you can record via a LAN connection to a SKY PerfectTV! Premium Service Link-compatible Blu-ray recorder.



SKY PerfectTV! Premium Service Hikari supported DVR (TZ-WR325P)

Check out our official website for all the latest on SKY PerfectTV! Premium Service Link compatible recorders and SKY PerfectTV! Premium Service Link.

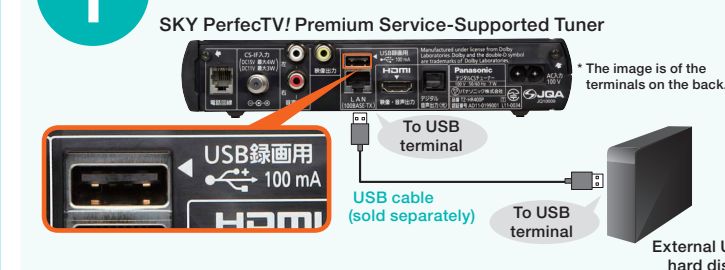
▶ www.skyperfecttv.co.jp/rokuga/

Note If you don't have a SKY PerfectTV! Premium Service Link compatible device, use it for standard definition recordings.(See below)

Customers with an external USB hard disk

The only external USB hard disks that can record are the Premium Service DVR (TZ-WR500P) or Premium Service Tuners (TZ-HR400P) (CDT700HD). (As of November 2013) Please use one of the external USB hard disks we recommend.

Point 1 Connecting with 1 USB cable is a snap!



Point 2 Select with the electronic program guide (EPG) and record now!

Point 3 If a USB hub is used (sold separately), up to 4 external hard disks can be connected.

Warning Programs recorded on a USB hard disk can only be played on the tuner that recorded them. Please bear in mind that if your tuner breaks down and is replaced, the replacement tuner will not be able to play any programs previously recorded onto a USB hard disk. If the potential loss of programs recorded onto a USB hard disk concerns you, we recommend recording onto a SKY PerfectTV! Premium Service Link compatible device.

You can check out the latest information about the products we recommend at SKY PerfectTV! Tuner Lineup.

▶ <http://sptvhd.jp/kiki>

*Copying without permission is prohibited except for personal use.

What are PPV, PPD and PPS?

PPV (Pay-per-view)

The system of PPV allows you to purchase each program.

Note:

- To view pay-per-view, either LAN or phone line has to be connected to the tuner.
- Usually, the fee for PPV / PPD will be charged in the following month.
- The time of PPD
Sukachan: 4:00 am to 3:59 am
adult channel: 7:00 am to 6:59 am
- To check whether you can record a PPV program, check the menu screen on your tuner or EPG.

PPD (Pay-per-day)

If you purchase PPD, you can watch programs all the day.

- The time you can purchase a PPV program varies depending on the program. With programs that can be viewed all day, you can purchase them at any time while it is being played. (Up to 5 minutes into the last viewing.) PPD programs can be purchased up to 90 minutes before the end of the broadcasting day. For other information, check the EPG screen.

PPS (Pay-per-series)

If you purchase PPS, you can watch a series of programs such as WWE.

- It is necessary to apply in advance to get a ticket to watch an entire series.

* Once you have applied for PPV, PPD or PPS you cannot cancel them.

PPV/PPD-from Viewing to Billing

1 Connect your LAN (Internet) or phone line to your tuner.

- Be careful not to mix up phone jacks and LAN terminals.
- When you use a LAN connection for SKY PerfectTV! Premium Service Link, connect it via a router.

2 After you connect the line, configure LAN (Internet) or phone line settings on the tuner setup screen.

See the next page for how to make connections.

3 Check the broadcast schedule via the electronic program guide (EPG). Decide the program(s) you want to see.

When you purchase PPV or PPD programs, follow the instructions on the screen. You can also purchase programs in advance (be sure to check with your tuner's manual).

- Select the program you want to watch from the EPG and press the Enter button.



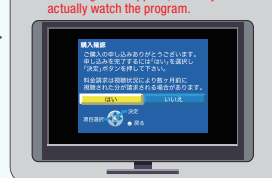
- The screen changes and you can watch a preview.



- Please check the information about the program. Then select "Purchase (購入する)" and press the enter key.



- Select "Yes" on the purchase confirmation screen and press the Enter button to complete the purchase.
* When the available time for purchasing is over, you cannot purchase it.
* After completing the purchasing process, the charges are applied, even if you don't actually watch the program.



* After you purchase a program, even if you switch channels or turn off the TV, you can watch the program you purchased.

* When you choose an age-restricted program (parental lock, p.19), your customer settings may require that a PIN be entered. Refer to your digital tuner's manual for how to cancel this setting.

* If you are using an IC card other than 20/21 with an SKY PerfectTV! Premium Service-compatible tuner or one starting with 0001 or 06, even if you subscribe to adult-oriented programs monthly, the viewing method requires you to connect a normal telephone line and to follow the steps for purchasing the program prior to viewing in the same way as for PPV (PPD) services. When you make a purchase, the additional fees are reflected in the tuner's purchase history, but it is adjusted when our invoice is made every month (with some tuner models, it is necessary to continue going through the purchasing process.)

4 The fee for PPD / PPD will be charged in the following month.

* Even if you have not connected the telephone line or network (LAN), once you have completed the purchase procedure of PPV and PPD programs, we will charge you for the viewing fee later. (Some days may elapse between the actual date of purchase and the billing date.)

Connecting a LAN (Internet) or Phone Line to your Tuner

To view PPV or PPD programs, LAN (Internet) or phone line must be connected to your tuner.

- Your PPV and PPD viewing record is retrieved using a LAN (Internet) or a phone line connection. If you do not leave the LAN (Internet) or phone line connected all the time, even when you're not watching SKY PerfectTV!, retrieval of your viewing record may be corrupted, preventing you from purchasing PPV or PPD programs.
- If you use the phone line splitter, it will not bother you when you use the phone. Of course using the phone line does not incur any phone charges. So connect the line with confidence. Any charges for connecting a LAN (Internet) depends on your agreement with your Internet provider.

<Precautions on Connecting a LAN (Internet) or Phone Line>

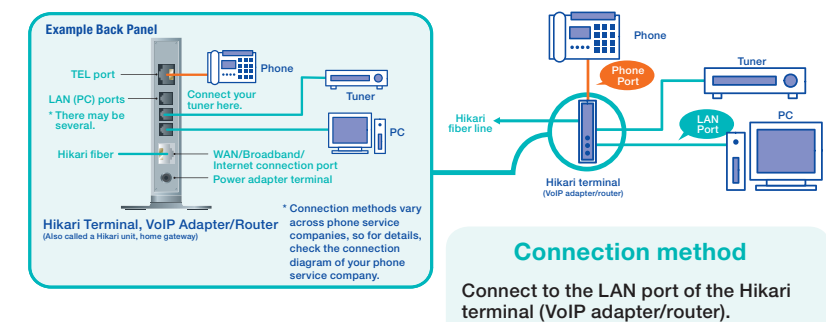
- When connecting a phone line, make sure the line setting is same as your telephone contract. Refer to your digital tuner's owner's manual for how to make this setting.
- If using an IP phone or Hikari fiber line, you may not be able to make a phone connection, depending on the type of agreement you have with your provider. Check with your provider whether the signal can be used on an analog line.
- When using an ISDN line, connect your digital tuner via a terminal adapter (sold separately). For details, contact the maker of your tuner.
- Some cell and PHS phones cannot be connected.
- We recommend a LAN (Internet) connection to customers who have an always-on Internet line.

With a LAN (Internet) connection

Optical Fiber Line

* Even if connections are made as in the diagram, PPV may not be available, depending on your equipment environment.

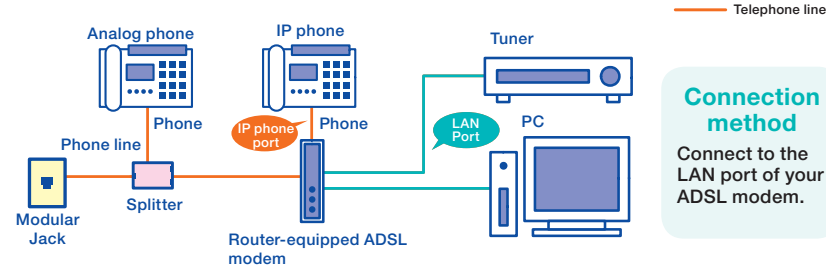
Applies to Customers Using a Hikari Fiber Line



ADSL line

* Even if connections are made as in the diagram, PPV may not be available, depending on your equipment environment.

Applies to Customers Using an ADSL Line



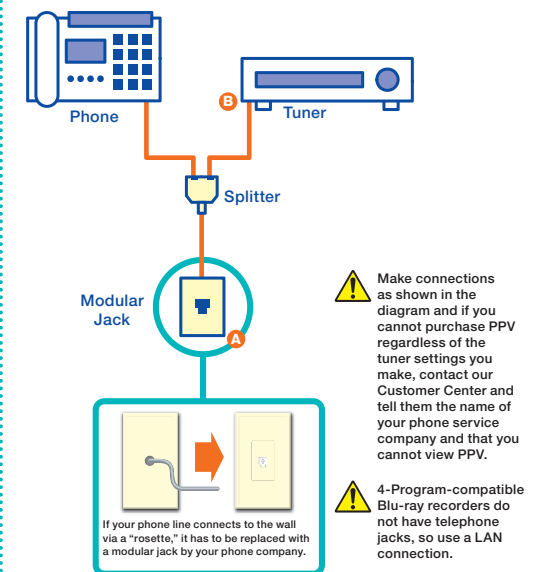
With a phone line connection

* For phone line connections other than those below, refer to your phone's user's manual.

Normal analog phone line

* Even if connections are made as in the diagram, PPV may not be available, depending on your equipment environment.

Applies to Users of normal analog phone lines without an ADSL or ISDN subscription
Ex.) Metal-plus, OTOKU Line, J-COM Phone connect in the same way.



Viewing Adult-Oriented Programs

Viewing Procedure

To view such programming, it is necessary to go through a procedure for proving you are at least 20 years old. There are 2 ways to do this procedure.

By mail

Viewing Method



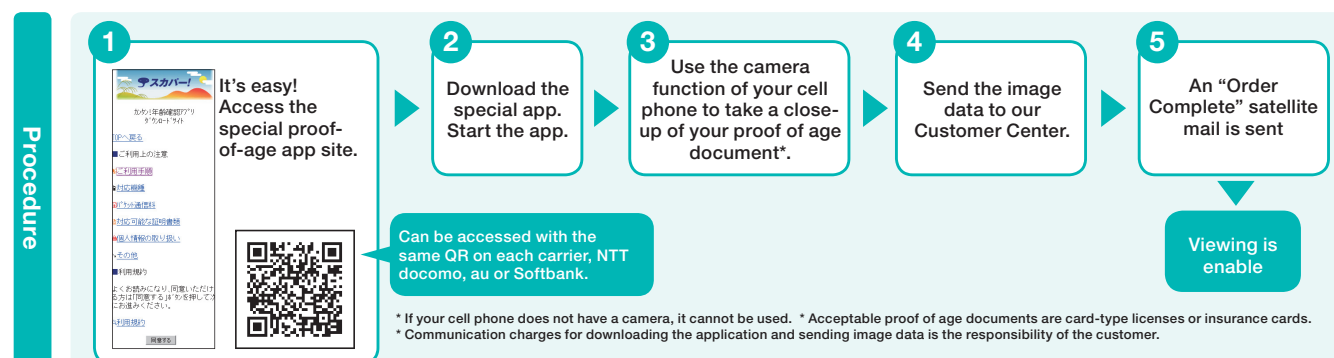
- The purpose of the document you send is to prove your age, so you can black out any information other than your name, address and date of birth. Submitted documents are disposed of within 3 months after confirming your age.

By Cell Phone

It's easy! With the Proof of Age App

It's easy and secure to register a proof of age document with a cell phone that has a camera*.

The download URL : <https://nenrei-kakunin.skyperfectv.co.jp/download/>



Time to Complete Order

Copy certificate and data arrival: Same day or next day

- * Viewing is enabled after completing the procedure.
- * Channels other than those with adult-oriented programs may broadcast some adult-oriented programs late at night. Viewing these also requires completing the procedure in advance.
- * Viewing PPV or PPD requires either a LAN (Internet) or phone line connection to your digital tuner.

Age-Restricted Viewing (Parental Lock)

SKY PerfectTV! Premium Service broadcasts some programs designated for age-restricted viewing due to their content, even though they are not adult-oriented programs.

If you decide you do not wish anyone under a certain age to see them, you can configure it that way.

Preview screens can also be hidden.

Setting up Age-Restricted Viewing

Fill in the age to restrict viewing and a 4-digit PIN and then initialize your SKY PerfectTV! Premium Service tuner.

Refer to user's manual of your SKY PerfectTV! Premium Service tuner for how to make this setting.

* If you forget your PIN, the Customer Center will initialize your tuner.



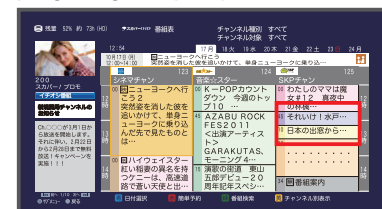
PIN configuration screen



Age-restricted viewing setting screen

* This is a sample screenshot.

When the tuner is set to age-restricted viewing, relevant titles are not displayed in the electronic program guide (EPG).



Troubleshooting

Check the following when your SKY PerfectTV! Premium Service picture quality is poor.

Added/changed Channels not Available

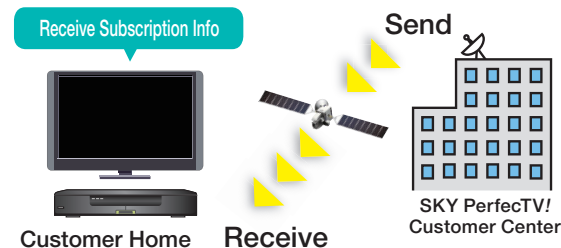


It may not be receiving the signal with subscription information. Go through the steps required for viewing.

⚠ Whenever you make changes to your subscribed channels, you have to go through the following steps.

How do you view the subscribed channels?

To view your channels after applying to subscribe to them, your tuner has to receive the signal. After changing your subscribed channels, if the signal is not received, the process is not complete and you cannot view them.



Steps necessary for viewing after applying

After the procedure of channel arrangement you can turn the power on with the IC card inserted and wait for reception.

* When a lot of orders are being placed, the length of your wait time may vary.



After making sure you have done all the steps required to view your channels, if the situation fails to improve, please contact our Customer Center.

SKY PerfectTV! Customer Center (General Inquiries) 10:00 - 20:00 (365 days) **0570-039-888(#9)**

Error Messages Appear
The reception remains fuzzy.

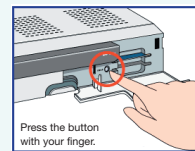
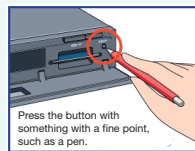


The problem may be due to rain or heavy snow.
Wait until the weather gets better.



* Reception may be affected by something other than weather around your house.

It may be due to a poor connection with the antenna.
Press the reset button.
If pressing the reset button fails to fix the problem, the antenna reception level may be too low. Check the antenna reception setting.



* Resetting may cause the loss of all satellite mail, including those that have not been read yet.
* If you are using a SKY PerfectTV! Premium Service tuner with an internal recorder, do not reset it; please contact our Anshin Support Service or the tuner manufacturer.

If none of the above applies, check the following:

SKY PerfectTV! Premium Service Technical FAQ
www.skyperfecttv.co.jp/premium/faq/helpnavi/
(Japanese Only)



If you have problems with viewing, please contact Customer Center.

Or when there is a connection problem after moving.

0570-039-888(#9)

Customers who subscribe to SKY PerfectTV! rental service may only use our Move Support service. If you have a problem with your tuner, please contact SKY PerfectTV! Customer Center.

Estimate of Charges		The total fee = travel expenses + basic work fee + optional work fee.	
Basic Expenses	Fee for dispatching a technician / inspection	¥2,160	Fee will be charged each time a technician is dispatched. The fee applies even if the technician only inspects your equipment or makes an estimate.
	Antenna adjustment	¥3,240	Adjustment of antenna direction if you installed it yourself. Maintenance of the reception environment.
	Replacing a device (Tuner or antenna)	¥3,780	Fee for replacing a tuner. Standard antenna installation work (veranda railing/1st floor wall mounting). Please note that if cable wiring becomes necessary, it incurs a separate optional work charge. Coaxial cable installation fee (for each additional line) ¥2,100 (tax incl.)
	Replacing a set of equipment (Tuner and antenna as a set)	¥7,650	Fee for replacing a tuner and standard antenna installation work (veranda railing/1st floor wall mounting).
	Equipment removal (Tuner and antenna as a set)	¥3,780	Fee for removing installed equipment. The price is the same for when you remove either tuner / antenna and both tuner and antenna. Does not include cost for disposing of removed equipment.

* All charges include tax.
* Please see our official website for information on optional work and conditions of use.
* Depending on circumstances, there might be additional fee.

FAQ

Q What is an IC card?

A This card stores registration information of each customer. SKY PerfectTV! Premium Service compatible tuner cannot be used to watch TV with any IC card except the one that comes with it. The IC card is the property of SKY PerfectTV Corporation. Your viewing history is recorded on the card, so do not transfer to a 3rd party without permission.



The IC card slot may be on the back or the front and you may have to slide or lift a cover to open it.

* The IC card slot varies according to the maker and model, so refer to your user's manual.

■ If IC card is Lost, Stolen or Damaged
Contact our Customer Center immediately. If it is necessary to reissue a lost card, a fee of ¥4,320 (incl. tax/postage) for reissuing it will be charged. If a card becomes unusable, return it.

Q Can I try out the two-week trial more than once?

A The two-week trial is limited to one application per B-CAS card.

Please note that on the first Sunday of every month, you can enjoy our Free Day, when a lot of channels outside your subscription are free. (Does not include some channels.)

* Check out our official SKY PerfectTV! site for information on the channels you can enjoy.

Q Can I ask a question via mail?

A Please use our Help Center from inside our official SKY PerfectTV! site.

You can make inquiries via mail to our Customer Center.

- Key word search
- You can search via purpose, service or ranking.



Q Can I change channels?

A You can add channels anytime you want. However, you cannot make additional changes to channels that you added or changed in the same month. Arrangement will be available on the following month.
How to change Subscribed Channels >>> To pp. 17 & 18

Q Cannot view channels clearly; is it out of order?

A Picture quality may be affected by other satellites due to weather, such as typhoons or snow, or your antenna is not positioned correctly. Wait until the weather gets better.
>>> For details see p.27.

Q What is a BS Compatible SKY PerfectTV! Antenna

A These antennas can receive signals from SKY PerfectTV! and BS SKY PerfectTV! Premium Service. Normally 2 antennas are required to see all SKY PerfectTV!, BS and Premium Service channels, but this antenna brings them all together in one. (Please note that you still need the respective tuners and subscriptions.) In addition, Premium Service DVR can be used in the double-tuner mode, allowing you to record one program while enjoying watching another channel.

Q When do charges begin?

A The first billing will be started the month after you register. Please note that we do not pro-rate partial months. User services are monthly basis.
* If you pay by credit card, your payment will be withdrawn on the date specified by your credit card company.

Payment Cycle >>> To p.5

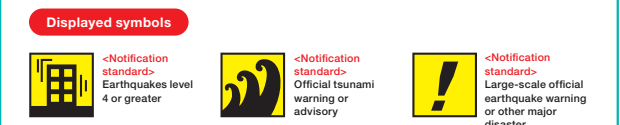
Q Can I notice when there's a disaster even when I'm watching SKY PerfectTV!?

A The symbols below may be displayed within a program. Pay attention if these symbols appear on the screen.

Information on the symbols used in disaster broadcasting

The symbols below may be displayed within a program during a disaster. These symbols indicate disasters, such as an earthquake or tsunami advisory. Pay attention if these symbols appear on your screen.

For detailed information, see Ch.599 SKY PerfectTV! Promo.



Q Can I watch any channel, pack or set even though I'm on a shared antenna?

A Customers who utilize shared SKY PerfectTV! reception equipment, such as when living in an apartment complex, may not be able to watch some channels. Also, although Premium Service High Vision channels may be limited as they use new frequencies and without special shared reception equipment, almost no channels may be viewed, we plan to increase the High Vision channels that can be viewed via the shared reception equipment in order from the end of June, 2014.
For details, see www.skyperfecttv.co.jp/welcome/mansion/.

Q What are satellite mail and satellite board?

A <Satellite Mail>
A function for delivering notices to individual customers.

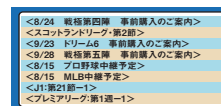


<Sample Screen>

* Delivers notices such as about changes to subscription content, when you've applied and completed registration, various sales campaign information and your monthly invoice amount.

<Satellite Board>

A function for delivering notices to all subscribers.



<Sample Screen>

* Information on new services, major programs, broadcast date/time for sports uplinks, etc.

How to Check >>> See p.7 for details.

For rental service customers

Q How can I pay for the rental service?

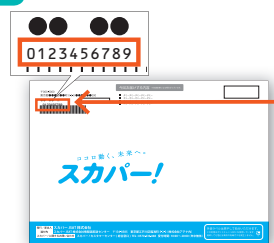
A The fee for rental service will be charged with your viewing fee and basic fee every month.

Q I've moved, but do I need to let you know?

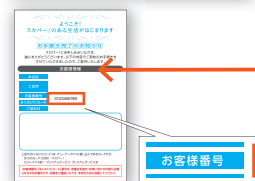
A When your phone number and/or address changes, please call us.

Q What is my customer number? Where can I find it?

A Checking your customer number



① It is printed on the address panel of our SKY PerfectTV! bulletin Magazine Yomumiru and is located inside the frame. (This is the 10-digit number inside the frame under the address.)



② Order Complete Notice sent when your subscription has been processed.

③ Satellite mail sent every month between the 10 and 20th with your invoice amount.

People registered with My SKY PerfectTV!



④ Login screen for checking usage details of My SKY PerfectTV!

→ Click here for checking, adding, changing or canceling subscription details

→ Steps for checking or changing subscription details

→ Checking amount used

→ Display details

→ Bottom left of screen

SKY PerfectTV! Channel Lineup

Our overwhelming number of channels lets you find programs just right for you!

* Available programs vary depending on the viewing method.

●...Available on SKY PerfectTV! ●...Available on SKY PerfectTV! Premium service ●...Available on SKY PerfectTV! Premium service Hikari ●...SKY PerfectTV! Basic package ●...SKY PerfectTV! Valuable package HD ★...Available with the SKY PerfectTV! Hikari package HD, single channel subscriptions not possible. SD...available in standard definition HD...available in High Vision

	SKY PerfectTV!	Premium Service	Premium Service Hikari	Monthly fees
MOVIES	● Lineup of new & classic Western, Japanese movies			
STAR CHANNEL1	HD	HD	HD	¥2,160/month for 3 channels
STAR CHANNEL2	HD	HD	HD	
STAR CHANNEL3	HD	HD	HD	
IMAGICA BS CINEMA	HD	HD	HD★	¥648/month
JAPANESE MOVIE CHANNEL	HD	HD	HD★	¥540/month
TOEI CHANNEL	SD	HD	HD	¥1,620/month
EISEIGEKIJO	SD	HD	HD	● ¥1,944/month ● ¥2,057/month
CHANNEL NECO	SD	HD	HD★	¥540/month
THE CINEMA	SD	HD	HD★	¥756/month
Movie Plus	HD	HD	HD★	¥648/month
WOWOW CINEMA	-	HD	HD	¥2,484/month for 3 channels, WOWOW PRIME, WOWOW LIVE and WOWOW CINEMA
FOXMOVIES PREMIUM	SD	HD	HD★	¥648/month
V☆PARADISE	-	HD	HD	¥756/month
EXCITING GRANDPRIX	-	SD	SD	¥494/month

SPORTS	● Delivering the thrill of sports, from the minors to the majors			
J SPORTS 1	HD	HD	HD★	A set of 4 channels ● ¥2,469/month ● ¥2,962/month ● J SPORTS 4 only ¥1,404/month
J SPORTS 2	HD	HD	HD★	
J SPORTS 3	HD	HD	HD★	
J SPORTS 4	HD	HD	HD	
sky・A sports+	HD	HD	HD★	¥1,080/month
GAORA SPORTS	HD	HD	HD★	¥1,296/month
nTVG+	HD	HD	HD★	¥972/month
GOLF NETWORK	HD	HD	HD★	¥1,944/month
EX SPORTS	-	SD	SD★	¥540/month
FIGHTING TV SAMURAI	-	HD	HD	¥1,944/month

Package fees

●...SKY PerfectTV! Basic package	¥3,672/month
●...SKY PerfectTV! Valuable package HD	¥4,093/month
★...SKY PerfectTV! Hikari package HD	¥4,063/month

	SKY PerfectTV!	Premium Service	Premium Service Hikari	Monthly fees
MUSIC	● Listen to the popular artists on the charts to your heart's content			
100%HITS! SPACE SHOWER TV Plus	SD	HD	HD★	¥648/month
SPACE SHOWER TV	SD	HD	HD★	¥756/month
MTV	HD	HD	HD★	¥756/month
MUSIC AIR	SD	HD	HD★	¥648/month
MUSIC ON! TV	HD	HD	HD★	¥756/month
Music Japan TV	-	HD	HD★	¥432/month
Kayo-pops ch	SD	HD	HD★	¥864/month
CLASSICA JAPAN	-	HD	HD	¥3,240/month
MUSIC GRAFFITI TV	-	SD	SD★	¥648/month

	SKY PerfectTV!	Premium Service	Premium Service Hikari	Monthly fees
Radio	STAR digio (100ch music radio)			
	-	SD	SD	¥1,620/month for 100 channels

FOREIGN DRAMA / VARIETY / KOREAN	● Broadcasting Japan premiers and series marathons-so much to see			
Super! drama TV	HD	HD	HD★	¥756/month
AXN	SD	HD	HD★	¥648/month
FOX	SD	HD	HD★	¥771/month
Women's Channel ♪ LaLa TV	HD	HD	HD★	¥648/month
AXN Mystery	-	HD	HD★	¥540/month
FOXCRIME	-	HD	HD★	¥771/month
ASIA Dramatic TV	-	HD	HD★	¥648/month
KBS World	-	HD	HD★	¥756/month
KNTV	-	HD	HD	¥3,888/month
Mnet	-	HD	HD	¥1,944/month
DATV	-	HD	HD	● ¥2,500/month ● ¥2,700/month
FashionTV	-	HD	HD★	¥1,620/month

* All fees shown include tax.

* Current as of March 2014.

* HD or High Vision may be omitted in the channel name description. The official channel name is SKY PerfectTV! See our official website.

Package fees

○...SKY PerfecTV! Basic package	¥3,672/month
●...SKY PerfecTV! Valuable package HD	¥4,093/month
★...SKY PerfecTV! Hikari package HD	¥4,063/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
JAPANESE DRAMA / VARIETY / STAGE				
● An abundance of unique channels for mah-jongg, idols, stage shows, and the period dramas their fans demand				
TAKARAZUKA SKY STAGE	SD	—	—	¥2,700/month
Samurai Drama Channel	HD	HD	HD★	¥756/month
FAMILY GEKIJO	HD	HD	HD★	¥756/month
HOME DRAMA CHANNEL	SD	HD	HD★	● ¥594/month ● ¥648/month
MONDO TV	—	HD	HD★	¥864/month
Pigoo	—	HD	—	¥1,296/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
TOTAL ENTERTAINMENT				
● Tons of entertainment channels such as music, drama, variety				
BS SKY Perfec TV!	HD	—	—	Free for channel subscribers
FOX SPORTS & ENTERTAINMENT	HD	HD	HD★	¥1,026/month
Disney Channel	SD	HD	HD★	● ¥648/month ● ¥751/month
Nittelplus Drama/Animation/Sports	SD	HD	HD★	● ¥648/month ● ¥972/month
TBS channel 1	HD	HD	HD★	● ¥648/month
TBS channel 2	SD	—	—	With TBS channels 1 and 2, ● ¥1,080/month
tv asahi channel 1	HD	HD	HD★	¥1,080/month for 2 channels
tv asahi channel 2	HD	HD	HD★	¥1,080/month for 2 channels
Channel Ginga	SD	—	—	¥648/month
FUJITV NEXT	HD	HD	HD	¥1,296/month
FUJITV ONE	HD	HD	HD★	● ¥1,080/month for 2 channels, FUJITV ONE and FUJITV TWO ● ¥1,620/month for 3 channels, FUJITV ONE, FUJITV TWO and FUJITV NEXT
FUJITV TWO	HD	HD	HD★	● ¥1,620/month for 3 channels, FUJITV ONE, FUJITV TWO and FUJITV NEXT
Entermeitele	—	HD	HD★	¥648/month
WOWOW PRIME	—	HD	HD	¥2,484/month for 3 channels, WOWOW PRIME, WOWOW LIVE and WOWOW CINEMA
WOWOW LIVE	—	HD	HD	¥2,484/month for 3 channels, WOWOW PRIME, WOWOW LIVE and WOWOW CINEMA
Sukachan 0, etc.	HD (A part of programs)	—	—	Individual channels cannot be subscribed to on a monthly basis. The viewing method varies for each program.

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
ANIMATION				
● Grown-ups and kids get sucked in! A complete anime lineup, from old classics to the latest for you to enjoy				
ANIMAX	HD	HD	HD★	¥798/month
CARTOON NETWORK	SD	HD	HD★	● ¥616/month ● ¥648/month
Disney XD	—	HD	SD★	● ¥751/month
Anime Theater X (AT-X)	SD	HD	HD	¥1,944/month
KIDS STATION	HD	HD	HD★	¥648/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
DOCUMENTARY				
● Watch just once & you'll get sucked into our treasure trove of documentaries				
Discovery Channel	SD	HD	HD★	¥771/month
Animal Planet	SD	HD	HD★	¥540/month
HISTORY™	SD	HD	HD★	¥756/month
National Geographic Channel	SD	HD	HD★	¥771/month
Nat Geo Wild	—	HD	HD★	¥771/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
NEWS / BUSINESS / ECONOMY				
● Foreign news channels, great for learning foreign languages				
NTV NEWS24	SD	SD	SD★	¥432/month
TBS NEWSBIRD	SD	HD	HD★	¥401/month
BBC World News	SD	HD	HD★	● ¥972/month ● ¥1,296/month
CNNj	SD	HD	HD★	¥972/month
CNN/US	—	HD	HD	¥2,160/month
NIKKEI CNBC	—	HD	HD★	¥972/month
e-tenki.net	—	SD	SD★	¥216/month
BUSINESS BREAKTHROUGH	—	SD	—	¥18,360/month
CCTV DAIFU	—	SD	—	¥1,944/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
EDUCATION / QUALIFICATIONS				
Instruc TV	—	SD	SD	¥5,400/month
Disney Junior	SD	SD	—	¥648/month
IGO & SHOGI CHANNEL	SD	HD	HD★	¥1,512/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
FOREIGN LANGUAGE BROADCASTING				
TV Globo Internacional	—	SD	—	¥4,320/month
MNC International	—	SD	—	¥2,700/month
PHOENIX TV	—	SD	SD	¥2,030/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
LEISURE				
Fishing Vision	HD	HD	HD★	¥1,296/month
TABI CHANNEL	SD	HD	HD★	● ¥540/month ● ¥648/month
TETSUDO CHANNEL	—	HD	HD	● ¥540/month ● ¥1,080/month
FOODIES TV	—	HD	HD★	¥540/month
Pachinko Pachislo TV!	—	HD	HD	¥1,080/month
SITE SEVEN TV	—	HD	HD	¥799/month
Better Life Channel	—	SD	—	Free
VICTORY CHANNEL	—	SD	SD	¥540/month
Theater Television	—	SD	SD★	¥540/month
Yose channel	—	SD	SD★	¥540/month

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
RACES				
GREEN CHANNEL	HD	HD	HD	● ¥1,296/month ● ¥1,296/month for 2 channels
GREEN CHANNEL2	—	HD	HD	—
NANKAN-KEIBA	—	SD	SD	¥1,080/month
LEISURE CHANNEL / JLC (Boat race TV!)	—	HD (A part of programs)	SD	¥1,058/month for 8 channels
SPEED CHANNEL	—	HD (A part of programs)	SD	¥1,296/month for 6 channels
Chihou Keiba Nine	—	SD	SD	¥540/month for 2 channels

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
SHOPPING				
SHOP CHANNEL	HD	HD	HD	Free
JAPANET CHANNEL DELUXE	—	HD	HD	Free
QVC	SD	HD	HD	Free
Select Shopping Ch.217	—	SD	SD	Free
MALL OF TV	—	SD	—	Free
Jewelry ☆GSTV	—	SD	SD	Free

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
ADULT ENTERTAINMENT				
VANILLASKY_CH	—	HD	HD	¥2,037/month ¥432/day
ent!959	—	HD	HD	¥1,620/month ¥216-/program
kmp channel	—	HD	HD	¥2,484/month ¥216-/program
PLAYBOY Channel	—	HD	HD	¥2,700/month ¥756/day
RAINBOW CHANNEL	—	HD	HD	¥2,484/month ¥864/day
MidnightBlue	—	HD	HD	¥2,484/month ¥864/day
Paradise TV	—	HD	HD	¥2,160/month ¥540/day
Cherry Bomb	—	HD	HD	¥2,484/month ¥864/day
Flamingo	—	SD	SD	¥216-/program
Channel Ruby	—	SD	SD	¥2,700/month ¥756/day
Splash	—	SD	SD	¥216-/program
Zaptv	—	SD	SD	¥2,484/month ¥216-/program
DYNAMITE TV	—	SD	SD	¥2,484/month ¥216-/program
AV KING	—	SD	SD	¥2,484/month ¥216-/program
VENUS	—	HD	HD	¥2,484/month ¥216-/program
POWER PLAT'S	—	SD	SD	¥2,484/month ¥216-/program
Vtheater	—	SD	SD	¥756/month ¥324/program
Pink Cherry	—	SD	SD	¥2,700/month ¥864/day for 2 channels
Yellow Cherry	—	SD	SD	—

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
INFORMATION				
SKY PerfecTV! Info	—	SD	SD	Free
SKY PerfecTV! PROMO	SD	HD	SD	Free

	SKY PerfecTV!	Premium Service	Premium Service Hikari	Monthly fees
PPV CHANNELS				
Perfect Choice, etc	—	HD (A part of programs)	HD (A part of programs)	The fee varies, depending on the program.

* All fees shown include tax.

How to search programs

Search with the Electronic Program Guide (EPG)

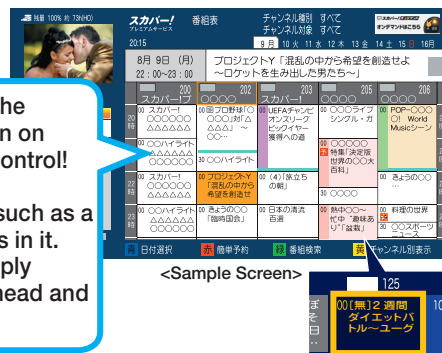
With EPG you can check program information while watching your TV. You can also check information within one week in advance.

Check! Programs marked with [無] are free of charge!

On the first Sunday of every month, almost all channels are available for free. Chance to check out programs you've been wanting to watch! (excludes some channels)

Use the method that is convenient for you from below. All services are only available in Japanese.

Easy to display with the Program Guide button on your tuner's remote control! Information helpful in selecting programs, such as a description and who's in it. It's convenient to simply select and then go ahead and watch a program.



Searching on the Web



SKY Perfect TV! Official Website

You can find the latest information right away via a keyword search using a name, such as of a program or person.

スカパー SUKAPA

検索

www.skyperfecttv.co.jp/premium

From a cell phone, use ▶▶▶▶
Note: Free to use (except comm. charges)



You can access to a list of English program guide at <http://www.skyperfecttv.co.jp/eng/list>

SKY PerfectTV! Magazine Yomumiru!

Delivered to Subscribers

Our bulletin delivered free each month to our SKY PerfectTV! subscribers. It comes in two parts, the other being our Viewing Support Guide supplement. Put it to good use in your SKY PerfectTV! life.

Main Magazine

SKY PerfectTV! Magazine Yomumiru!

We make our recommendations in our original section every month for various special features and programming. It also delivers useful information, such as notices from SKY PerfectTV!, info about presents, etc. As you enjoy reading the magazine, you'll come across all kinds of new programs.

* If you do not subscribe to channels, packs or sets or use PPV, PPD, PPS for 7 consecutive months, we will suspend sending the magazine for a fixed term. If you wish to continue receiving it, please contact our Customer Center.

スカパー! Magazine



* This image of the cover is just an example.

Supplement

SKY PerfectTV! Viewing Support Guide

Delivers information on the channels, packs and sets matching the services you subscribe to. This supplement provides you information broken down for each service.

* Comes out every 3 months.

* If you would like one resent, please contact our Customer Center.

Searching on the TV

In addition to accessing recommended programs and the latest information on-screen, data communication allows you to do various procedures, such as changing your subscription with your remote.



SKY PerfectTV! Promo (Ch.599/100)

SKY PerfectTV! PROMO is a convenient and free information tool that allows you to do a variety of things on your TV screen using remote control. On the screen, you can check B-CAS card number, change/add channels, packs or sets to your subscription.

You can enjoy BS digital channels on SKY PerfectTV! too if you apply for SKY PerfectTV!

When you watch these BS channels, please push BS button on the remote.



STAR1 STAR CHANNEL 1

FOX SPORTS & ENTERTAINMENT

BS Fishing Vision

STAR2 STAR CHANNEL 2

J SPORTS 1

IMAGICA BS CINEMA

STAR3 STAR CHANNEL 3

J SPORTS 2

BS Japanese Movie Channel

GREEN CHANNEL

J SPORTS 3

Disney Channel

BS ANIMAX

J SPORTS 4

BS SKY PerfectTV!

スカパー! オンデマンド

You can enjoy popular programs anytime and anywhere.

— Distributing More than 7,000 Popular Programs —

PC, iPad, iPhone, Android Compatible

What is SKY PerfectTV! On-Demand?

A movie streaming service of SKY PerfectTV! on the Internet or with your cell-phone.

What kind of channels can I watch?

We select programs from some 52 popular channels currently being aired on SKY PerfectTV!
* It includes some adult-oriented programs.

What kind of device can I watch from?

You can enjoy programs from various devices, such as PC, iPhone, iPad, Android or other smart phones. Once you've purchased a program with a device, you can also view it on any other devices without any additional charges.
* Some programs restrict what kind of terminal you can play them on.

How much does it cost?

You don't need to pay [Basic fee] [Registration fee]. Absolutely no charge.

You can select from 3 different [Viewing Fee] plans, [Free]

[PPV] & [Monthly plan].

[Free] indicates programs streamed for free.

[PPV] Pay for each program you want to watch.

[Monthly plan] With this plan, you can watch many programs as you want.

How can I check the schedule of programs?

Access via SKY PerfectTV! On-Demand.

Special Bonus!

Special discounted products are available depending on what SKY PerfectTV! broadcast services you subscribed to.

Access & Details about SKY PerfectTV! Tuner

スカパーオンデマンド

検索

<http://vod.skyperfecttv.co.jp/>



* Depending on devices, there is a possibility that you cannot watch some programs.

To customers who watch SKY PerfectTV! on Flet's TV:

Changing the Content of your Subscription

To change your customer information, due to a move, etc., please contact SKY PerfectTV! Customer Center and NTT (NTT East/West).

Cancellation

If you wish to cancel just SKY PerfectTV!, contact the SKY PerfectTV! Customer Center.
To cancel both Flet's TV and SKY PerfectTV!, contact both the above and NTT (NTT East/West).

SKY PerfectTV! Customer Center



0570-039-888 (#9) (Open 10am to 8pm)